

## Important

This form is to be used by individuals requesting access to their own personal information held by the National Australia Bank Group ('Group'). The Group is the National Australia Bank Limited and its subsidiaries such as MLC Ltd, Custom Service Leasing Limited (trading as Custom Fleet), and Your Prosperity Ltd. It includes all our banking, financing, funds management, financial planning, superannuation, insurance, broking and e-commerce organisations.

In many instances, our staff will be able to provide you with access to personal information at no charge and without the need to complete this form. You should discuss your request with a staff member.

This form is not to be used for requesting copies of transactional information including statements, policy documents, card vouchers etc. Fees for these requests are contained in the brochure 'A Guide to Fees and Charges', which is available from any Group organisation or by calling 13 22 65. If you require copies of such information, please discuss your request with a staff member.

Please complete this form in blue or black pen using CAPITAL LETTERS.

When completed either **fax** this form to **(03) 8634 2990** or **mail** to:

**National Australia Bank Limited**  
**Australian Privacy Office – Regulatory Compliance**  
**GPO Box 2246, Melbourne Vic 3001**

If you have any questions regarding the form or the status of your request, please call the Australian Privacy Office on **1300 720 277**.

## Requestor's personal details

### Requestor details

Title ☐ Mr ☐ Mrs ☐ Miss ☐ Ms ☐ Other Surname Given name(s)

Date of birth  
/ /

### Current residential address

Address  
Suburb State Postcode

### Contact details

Home telephone number Mobile number or Work number Email address  
( )

## Identification details

To assist us in identifying your records, please provide either a National Bank Account number or a National Credit Card number (if you have one).

### National Bank Account or Credit Card number

BSB number Account number Credit Card number  
0 8

## Request to gain access to my personal information recorded

Please note that personal information collected by the Group prior to 21 December 2001 may not necessarily be available for access, and there may be other reasons permitted by law why we do not give you access (in which case we will provide you with reasons).

Please select one of the following three options:

- ☐ I request access to a summary of my personal information recorded with my National Bank Accounts and Cards  
☐ I request access to specific personal information. Details of my request are provided below.

(Please use a separate sheet of paper if there is insufficient space)

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