



ABN: 12 601 321 30

CCTV HOME AND BUSINESS
MONITORING SERVICES

- **MONITOR YOUR WAREHOUSE FLOOR, OFFICE, CONSTRUCTION SITE, ANIMAL STABLES, ANYTHING IN REAL TIME.**
- **LATE HOME FROM WORK OR PLAY AND IT'S PITCH BLACK OUTSIDE, SIMPLY CHECK YOUR PROPERTY'S PERIMETER OVER YOUR PHONE FROM THE SAFETY OF YOUR CAR.**
- **LYING IN BED AT NIGHT AND YOU HEAR A NOISE OUTSIDE, SIMPLY CHECK YOUR OUTSIDE PERIMETER ON YOUR TV SCREEN BY THE FLICK OF A CHANNEL.**
- **KEEP AN EYE ON YOUR CHILDREN OUTSIDE AT PLAY ON YOUR BIG SCREEN TV WHILE IN THE KITCHEN OR WORKING IN YOUR HOME OFFICE.**
- **YOU'RE AWAY FOR THE WEEKEND AND JUST WANT TO CHECK UP ON THE KIDS, GRANDPARENTS OR BABY SITTER. SIMPLY LOG IN VIA YOUR MOBILE PHONE.**
- **SPYPHONE IS CONTINUALLY RESEARCHING THE MARKET FOR NEW AND EXCITING MOBILE PHONE CONTROLLED SERVICES. KEEP AN EYE ON OUR WEBSITE FOR THE LATEST TECHNOLOGIES.**



ABN: 12 601 321 30

**CCTV HOME AND BUSINESS
MONITORING SERVICES**

TERMS AND CONDITIONS

LIABILITY

- 1: Spyphone shall not be liable to the client for any loss or damage suffered by the client howsoever caused relating to the equipment or operation of the equipment.
- 2: The client acknowledges that the equipment has been selected by the client from the range of products offered to the client in accordance with the clients stated requirements to the company as to the cost and the clients assessment of the degree of risk of unlawful entry, theft and smoke detection in the light of the nature of the clients premises and the contents thereof. The client further acknowledges that:
- 3: Spyphone is not an insurer and that any insurance against fire, theft, damage, injury or any other caused may be obtained by the client at its own cost.
- 4: The costs and fees payable by the client are based solely on the value of the equipment and the installation services provided and are unrelated to the value of the clients property or the property of others located at the clients property.
- 5: Spyphone does not represent the equipment, the internet connection, internet gateway, the clients network provider, mobile phone provider, telephone lines or any other entity the client may be contracted or connected too.
- 6: Spyphone makes no representation and any term or obligation which may be implied that the equipment, the installation or any internet connections, telephone lines, mobile phones or mains power will remain in working order or proper working or will operate properly or fit or suitable for any purpose or is of any particular quality or complies with any standard.
- 7: No representations is made or implied that any act, matter or thing to be performed or done by Spyphone shall be performed in any particular manner or in accordance with any standard or system or with due care or skill or without negligence and any implied obligation or term to do so is hereby expressly excluded.
- 8: Spyphone does not monitor any client services or have any dealings with being contractual or any other agreements with entities that link the clients equipment to other networks.

WARRANTY

- 1: Spyphone makes no warranty or guarantee regarding the suitability or replace ability of the products for any particular purpose nor does Spyphone assume any liability arising for the application or use of any product, including consequential or incidental damage or injury.
- 2: Spyphone will not be held responsible or accountable for any warranties, terms and agreements of or any equipment supplied and installed on the clients premises.
- 3: Any claims made by the client being due to faulty, damaged or any other claim being related to the equipment Spyphone has supplied and installed is to be dealt with solely between the equipment supplier/manufacture and the client. Spyphone makes no representations or are accountable for the warranty date, receipts and warranty conditions these are the sole responsibility of the client.

CUSTOMER SUPPORT

Customer support is a 30 day service.
Spyphone will endeavor to answer any questions over the phone regarding fault finding, settings and making changes to your system. The user manual that is provided with the install is extremely user friendly and should answer most of your questions.

SPECIFIC CONDITIONS OF SALE

A 50% deposit is required on acceptance of quotation.
No work shall be scheduled or commenced prior to deposit being received.
Balance of payment must be made in full upon completion of your installation.
Payment must be made by cash, personal cheque, bank cheque or credit card.
A \$100 call out fee will be charged on top of the existing quotation if the technician has to return to site due to the router and internet passwords being incorrect or the client fails to grant access to the equipment within the scheduled appointment time.
I understand that this quotation becomes an order upon acceptance and is valid for 14 days.
Spyphone reserves the right to cancel or alter the quotation agreement at anytime. Changes to the clients environment may or will cease the quotation agreement.